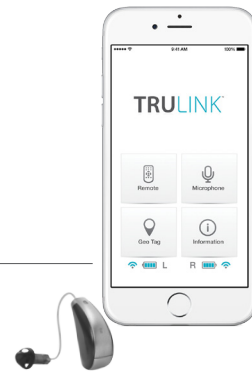



# TruLink Hearing Control App User Guide

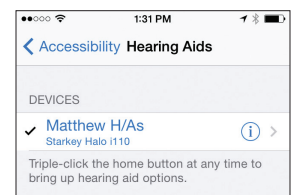
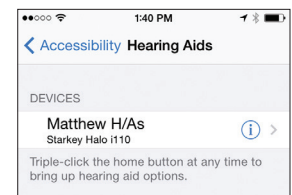
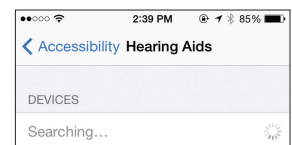


## GET CONNECTED

In order to use TruLink™ Hearing Control app, you must first pair your hearing aids with your iOS device.

**IMPORTANT:** Before completing the following steps, ensure Bluetooth® is enabled on your iOS device. Within the Settings menu go to Bluetooth and toggle to On.

1. Locate, then tap the **Settings icon**  on your iOS device.
2. Within the Settings menu go to **General > Accessibility > Hearing Aids**.
3. While the iOS device searches for the hearing aids, open and close the battery door on your hearing aids (this puts the hearing aids into "pairing" mode).
- 4a. If your name does not appear in the "Devices List" within 5-7 seconds, tap **Accessibility** in the upper left corner, then tap **Hearing Aids**.
- 4b. You will see your first name and hearing aid (e.g. "Matt Hearing Aids" or "Matthew H/As" depending on the length of the first name) when the iOS device first discovers the hearing aids.
5. Tap on the **Hearing Aid Name** to connect the hearing aids to the iOS device.
6. You will see two pairing requests (one for each hearing aid). Select **Pair** for each request. These requests may be several seconds apart.
7. Pairing is complete.

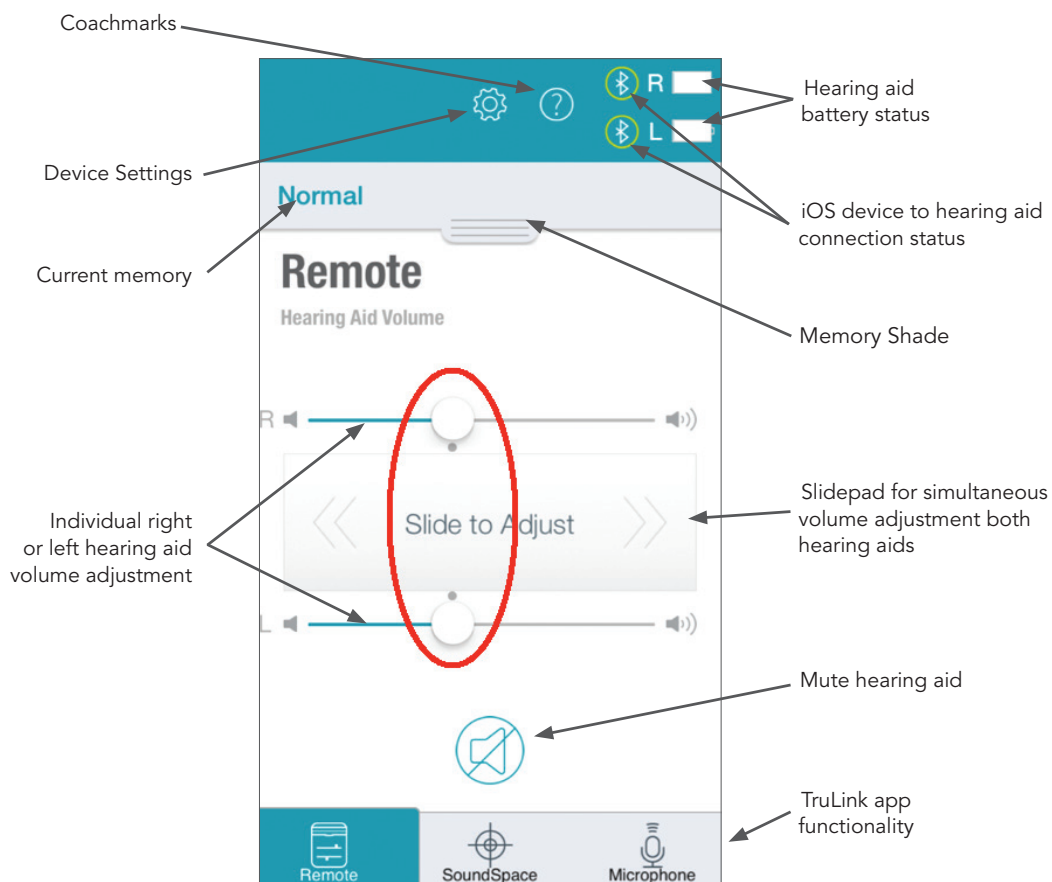


## GENERAL

The TruLink Hearing Control app provides advanced remote control functionality for your Made for iPhone Hearing Aid(s):

- Control volume for audio that is streamed from the iOS device or picked up by the hearing aid(s).
- Change between memories that have been programmed by your hearing professional.
- Create and modify memories for your unique listening situations.
- Tie memories to a specific location for automatic activation.

The TruLink Hearing Control app contains a help feature to explain the function of each screen. Tap on the **Help icon**  to view the 'Coachmarks'.



TruLink offers a widget that is available in the iOS Notification Center. The TruLink widget allows for quick access to increase/decrease the hearing aid volume, mute the hearing aid or launch the TruLink app. Widgets can be accessed by swiping down from the top of your screen at any time regardless of what app you are currently using. The TruLink widget (like all widgets) must first be enabled.

## REMOTE SCREEN

### STATUS

The Remote screen provides a status icon for the current battery level of each hearing aid and a status icon to show connection to your iOS device.

### HEARING AID VOLUME

Increase/decrease the microphone volume level on your hearing aid(s) by dragging the volume slider for each side or by sliding your finger on the slidepad (between the left and right volume sliders) to adjust both sides simultaneously. Double-tap anywhere on the slidepad to return your volume to the default setting that was prescribed by your hearing professional.

### MUTE

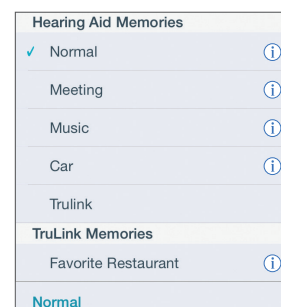
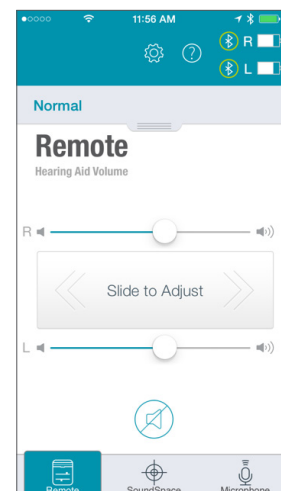
Tap on the **Mute button** to mute the microphones on both hearing aids. Tap again on the **Mute button** to unmute the hearing aids and return the volume to the position prior to muting.

### MEMORY

The current memory is displayed and can be changed in the memory shade at the top of the screen.

To change memories, tap on or pull down the memory shade to see all available memory options. Tap on the name of the memory you want to use.

The selected memory will be sent to the hearing aid, and the shade will retract. The new hearing aid memory name will be shown as the current memory.

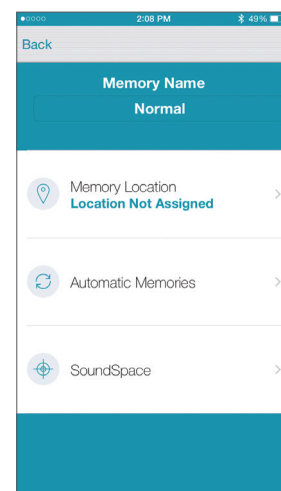


## MEMORY HUB

To access advanced memory features, tap on or pull down the memory shade and tap the icon to the right of the memory name. This places you in the memory hub where you have options to change memory name, add location triggers, adjust automatic settings for memories, launch SoundSpace to create custom memories, or delete a memory.

### MEMORY NAME

From this field you can edit the name of any TruLink (custom) memory that you've created.



## MEMORY LOCATION

The memory location section is used to manage location based memory changes. If the memory in view is currently selected for automatic memory change, that will be displayed here. Tapping this section launches into a map view for placing a geotag which automatically triggers a memory change whenever you enter/exit that physical location. When entering the map screen, your current location will be represented by a blue dot in the center of the map. Tapping the geotag icon in the bottom right will add/remove a geotag.

Tapping Cancel will ignore all changes made and return to the memory hub. Tapping Save will keep all changes and return to the memory hub.

## AUTOMATIC MEMORIES

The automatic memories section is used to manage automatic memory changes for phone calls, audio streaming or for travel in vehicles (car). Tapping this section allows you to select the current memory to be used for Phone calls, Audio streaming or when traveling in a car. When in the detailed view, the current memory in use is displayed at the top of the screen. In each section, the currently selected memory will be shown to the right of the section label. Example: Phone – (current: None).

To set the current memory to be used for Phone or Audio, tap on the Set button and then choose the hearing aid microphone reduction setting to be used when in phone call or streaming audio. Options are: None, Decreased, or Mute.

To set the current memory to automatically engage when traveling in a car, tap the On for this memory button.

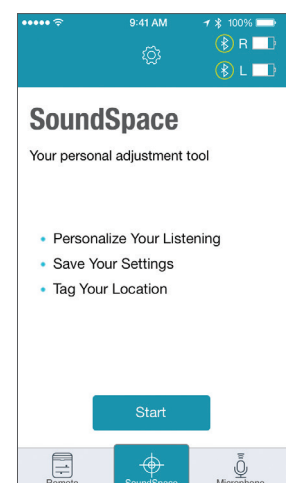
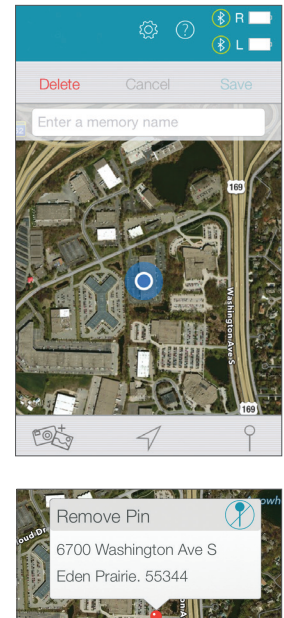
Tapping Cancel will ignore all changes made and return to the memory hub. Tapping Save will keep all changes and return to the memory hub.

## SOUNDSPACE

Tapping in the SoundSpace™ section launches the SoundSpace tool for creating customized memory settings. See the SoundSpace Screen section for details.


## DELETE


To delete a memory, tap on the Delete button and confirm that you want to delete the current memory.




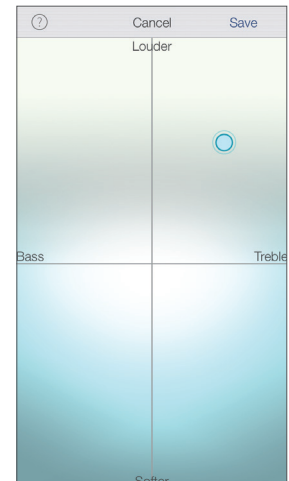
## SOUNDSPACE SCREEN

The SoundSpace screen allows you to turn your iOS device into a personal settings adjustment tool for your hearing aid(s). It provides you the ability to modify the response for any of your professionally programmed memories to better suit a particular environment.

Tap on the **Start button**  to begin using SoundSpace. As you move your finger around the blank screen, the settings in your hearing aid(s) will temporarily change so you can listen to a variety of options.

Once you've found a spot that sounds good for the current listening environment, you can tap on the **Save button** . Follow the prompts to save this as a new memory.


To exit SoundSpace without saving a memory, just tap on the **Cancel button** .



## MICROPHONE SCREEN

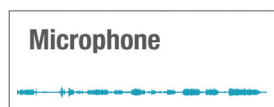
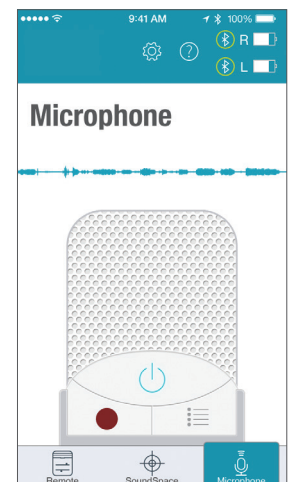
The Microphone screen enables you to use your iOS device as an extra microphone for receiving, recording, saving and delivering audio directly to your hearing aid(s). To access the Microphone screen, tap **Microphone** on the Remote screen.

### REMOTE MICROPHONE

To turn the remote microphone on/off, tap the **Power button**  on the Microphone screen. This will start/stop streaming of audio from the iOS device microphones to the hearing aids.


If the iOS device is already streaming audio and you turn on the remote microphone, the current audio will stop streaming.

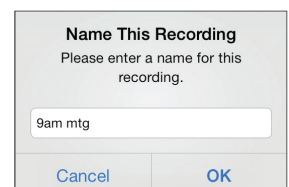
When the remote microphone is on, a blue-colored waveform will show the current input to the iOS device microphone. A red-colored waveform will show when input is being recorded.




← Blue-colored waveform

### RECORD

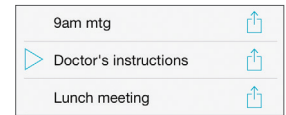
The remote microphone can record and save audio picked up by your iOS device. Simply tap on the **Record button** , and all audio collected by




your iOS device will be recorded until the **Record button** is tapped again. At that point, you will be prompted to name that recording.

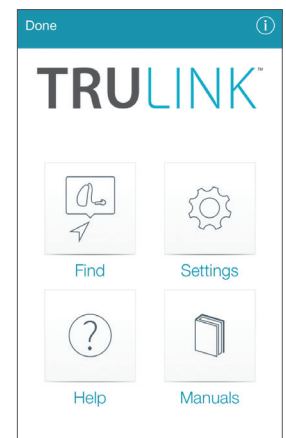
You can listen to a saved recording by tapping on the **List icon**  to review and select a recording for playback.

From the list view, you can email the recording by tapping on the **Email icon**. You can delete a recording by swiping it from right to left and tapping on the **Delete button** that appears.



## TRULINK MENU

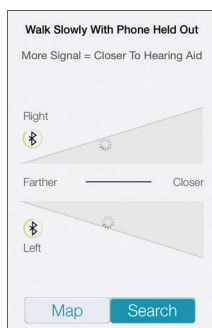
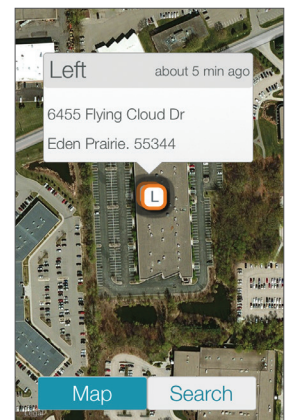
The TruLink menu is accessed from the Remote screen by tapping on the gear-shaped **Settings icon** . The TruLink menu provides a variety of options including the ability to find a lost hearing aid, adjust TruLink app settings, get Help, access the User Manual or view information about the app version number and privacy policies.



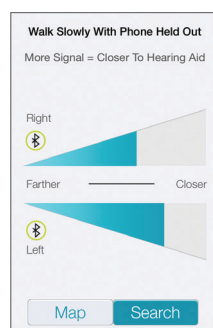
## FIND MY HEARING AIDS

Find My Hearing Aids is the top left icon on the TruLink menu labeled **Find**. When accessed, it allows you to see the last known geographic location of your hearing aid(s) on a map view.

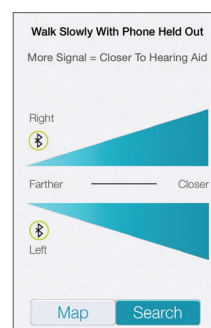
- Tap on the Find icon in the TruLink menu.
- The TruLink app will change to a map screen with an icon indicating the location where your hearing aid(s) was last connected.
- If the hearing aids are close enough to the phone to be detected, you can tap on the **Search button** and you'll see a gauge to let you know how close or far away the phone is from the hearing aid(s). (NOTE: the battery must be in the hearing aid.)



Search view searching for hearing aids (not yet connected).



Search view with iOS device away from hearing aids.



Search view with iOS device next to hearing aids.

## SETTINGS

**Settings** is the top right icon on the TruLink menu. When opened, it includes several options.

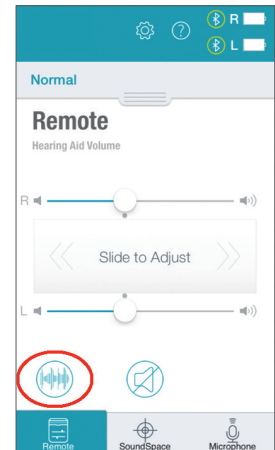
Option to show **Comfort Boost\*** when turned on will place the Comfort Boost button on the Remote screen allowing you to turn on/off the Comfort Boost feature. Comfort boost allows you to aggressively reduce noise while optimizing sound quality in noisy environments with an on-demand control on the Remote screen.

**Demo Mode** is an option that allows you to use the TruLink Hearing Control app without hearing aids connected. Turn on Demo Mode and then shut down and restart the app. To shut down the app, double click the **Home button** and then swipe up on the TruLink app.

**Reset App** is an option that allows you to reset the TruLink App to the default settings. This will delete all custom memories and geotags.

**Help** is the bottom left icon on the TruLink menu and provides you with specific troubleshooting instruction steps. The troubleshooting tips are online and will be updated as needed.

**Manuals** is the bottom right icon on the TruLink menu and provides you with a user manual that outlines all of the features and functions in the TruLink app. The manual is based online and will be updated as needed.



## APPLE'S IOS CONTROLS

Your iOS device also features controls that allow you to adjust your hearing instruments without accessing the TruLink Hearing Control app. With this control you can quickly access the volume adjustment for your hearing aids without unlocking your iOS device. Just click your iOS device's **Home button** three times for quick access to volume adjustment.

\* Important Note: The Comfort Boost feature is available with TruLink 2.0 and updated products. Please consult with your Hearing Care Professional for updates and more information about Comfort Boost.

Halo and TruLink are compatible with iPhone 6, iPhone 5s, iPhone 5c, iPhone 5, iPhone 4s, iPad Air 2, iPad Air, iPad (4th generation), iPad mini 3, iPad mini with Retina display, iPad mini, iPod touch (5th generation) and Apple Watch. Use of Apple Watch requires iPhone 5 or later. "Made for iPod," "Made for iPhone," and "Made for iPad" mean that an electronic accessory has been designed to connect specifically to iPod, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod, iPhone, or iPad may affect wireless performance. Apple, the Apple logo, iPhone, iPad and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

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