The Remote Control must be paired to interact with compatible 2.4 GHz hearing aids on the Thrive platform. Pairing occurs once, then the hearing aids and Remote Control will automatically recognize each other.

1. Power off your smart device or other accessories that were previously paired with your hearing aids.
2. Ensure the Remote Control Lock switch is in the Unlock (left) position.
3. Power off, then power on your hearing aids to place in pairing mode.
4. Place your hearing aids within 12 inches of the Remote Control.
5. Press the Remote Control Home button for 5 seconds. Both LEDs will rapidly blink.
6. The left and right LEDs on the Remote Control will turn solid blue/red to confirm a successful pairing.

**Use**

- **Ear Selection Switch:** Position in the center to adjust both hearing aids at the same time. Slide to the right or left for ear-specific adjustments.
- **Volume:** A short press of the arrows increases/decreases hearing aid volume and a long press of the arrows increases/decreases streaming volume when streaming audio from any of Starkey’s accessories.
- **Mute:** Press to temporarily turn off sound from your hearing aids. Press again to unmute.
- **Memory:** Cycles through your memories.
- **Home:** Returns hearing aids to power-on volume and memory settings. Press and hold for 5 seconds to enter pairing mode.
- **Unlock:** Unlock to make adjustments, Lock to prevent unintentional changes and to preserve battery life.
- **Favorite Button:** Activates associated Favorite button configuration. The Favorite button functionality is configured by your clinician.